

Exhibit A

Excerpts of Mr. Cooper (Nationstar)

Communication History Profile

NSM 345-349, 367, 401, 408, 423, 437, 439

Loan [REDACTED] 1549 Inv # BMC Asum:N Stat:R Int% 5.500 Pmt10,220.32 Due: 4/01/16
GUIRGUIS ELSHARAWY UPB 977,756.18 P&I 6,805.74 TYPE 03
15709 61ST AVE NE MSG #1:08 #2:44 #3:78 456,509.32 #PMTS 00036
KENMORE WA 98028 Phone (H) [REDACTED] 8833 (W) CP: ZZZ_ZOMG

Cls	Code	Assgn/By	Entered	Time	Target	Amt/Pmt	Cleared	Amt/Pmt
With Effective date of: 07/01/2015								
CS	EAMD	ZZZ_ZOMG	6/08/15	9:21	6/08/15	23.00	6/08/15	.00
		RBUIYARSKI	ESCROW ANALYSIS MAILED Escrow Analysis Statement mailed by Venture On 06/08/2015 Effective date of Analysis was: 07/01/2015					
CL	PRVC	ZZZ_ZOMG	8/18/15	3:33	8/18/15	.00	8/18/15	.00
		MK0004RL	ANNUAL PRIVACY NOTICE SENT - NESTED					
CL	INTF	ZZZ_ZOMG	10/14/15	12:13	10/14/15	.00	0/00/00	.00
		SR1001C	INTEREST 1ST PAYMENT RECALCULATION					
CS	DEMO	MSAA1036	10/30/15	15:40	0/00/00	.00	0/00/00	.00
		MSAA1036	DEMOGRAPHICS VERIFIED GUIRGUIS ELSHARAWY - verified: Name, SSN, Property Zip					
CS	CSMP	MSAA1036	10/30/15	15:45	0/00/00	.00	10/30/15	.00
		MSAA1036	PAYMENT AMOUNT INQUIRY borr ci asking why there is an increase on mcp for nov, adv that before he was only paying for interest and esc and as per note on the 10th yr principal will be added, borr sd that he cant make that payment since prop is damaged by the state and he is also paying for the repairs, sd insurance did not cover it, adv borr can check w/ mtg professional foe options in lowering the rate or mcp					
CS	HWOA	MSAA1036	10/30/15	15:45	0/00/00	.00	10/30/15	.00
		MSAA1036	HOME WARRANTY OFFER ACCEPTED The confirmed provider ID is: TC5146007 Team ID: 30 MP Name: Eric Ohmann					
CS	TCSL	MSAA1036	10/30/15	15:45	0/00/00	.00	10/30/15	.00
		MSAA1036	TCS TRANSFERRED LEAD TO SALES The confirmed provider ID is: TC5146007 Team ID: 30 MP Name: Eric Ohmann					
CS	DEMO	MMARTINEZ	10/30/15	15:53	0/00/00	.00	0/00/00	.00
		MMARTINEZ6	DEMOGRAPHICS VERIFIED GUIRGUIS ELSHARAWY - verified: Name, SSN, Property Zip					

Loan [REDACTED] 1549 Inv # BMC Asum:N Stat:R Int% 5.500 Pmt10,220.32 Due: 4/01/16
GUIRGUIS ELSHARAWY UPB 977,756.18 P&I 6,805.74 TYPE 03
15709 61ST AVE NE MSG #1:08 #2:44 #3:78 456,509.32 #PMTS 00036
KENMORE WA 98028 Phone (H) [REDACTED] 8833 (W) CP: ZZZ_ZOMG

Cls	Code	Assgn/By	Entered	Time	Target	Amt/Pmt	Cleared	Amt/Pmt
CS	HWOA	MMARTINEZ	10/30/15	16:04	0/00/00	.00	10/30/15	.00
MMARTINEZ6HOME WARRANTY OFFER ACCEPTED it has been offerd same day								
CS	MODY	MMARTINEZ	10/30/15	16:05	0/00/00	.00	10/30/15	.00
MMARTINEZ6MODIFICATION INQUIRY Advdsd HAMP= Home Affrdbl Mod Prgrm. Advdsd goal of HAMP is to lower mrtg pymnt (pitia) to 31% of gross mnthly household income. Advdsd PITIA reduction to 31% is achieved by lowering int rate in increments of 1/8 % to a floor of 2%. Advdsd not every borrower gets 2%. We stop when the target payment of 31% of gross monthly income for the household is reached. Advdsd if we reduce int rate to floor of 2% & pymnt is st too high, we will lengthen term of ln 1 mnth at a time up to a max of 40 years. Advdsd if we hv lengthened term to the max of 40 yrs & py is still too high, we can fb, not forgive, up to 30% of UPB. Advdsd borr he/she can apply by taking financials or they can gather financials & apply 24/7 on the web.								
CL	MISC	ZZZ_ZOMG	10/30/15	16:06	10/30/15	.00	10/30/15	.00
JRAMOS1 trans from another rep, already mini/demo/QA								
CL	MISC	ZZZ_ZOMG	10/30/15	16:07	10/30/15	.00	10/30/15	.00
JRAMOS1 cid 888.480.2432 - mr (Guirguis)								
CS	CLTR	MMARTINEZ	10/30/15	16:09	0/00/00	.00	10/30/15	.00
MMARTINEZ6CALL TRANSFERRED borr refuse to do a mod if it will affect his credit said will just get reid of home tran to shortsale dep								
CL	CLTR	ZZZ_ZOMG	10/30/15	16:11	10/30/15	.00	10/30/15	.00
JRAMOS1 CALL TRANSFERRED mr clin to see what options he has for the prop b/c he cannot afford it any longer. rep went over SPO and DIL options. m r said he wanted to keep the prop and wanted to know what options he has with that. rep adv prev rep said they went over those options prior to transf, but mr claimed that she did								

DATE: 3/21/19
TIME: 14:57:19

Mr. Cooper

SRV869R

COMMUNICATION HISTORY PROFILE

PAGE: 8

Loan [REDACTED] 1549 Inv # BMC Asum:N Stat:R Int% 5.500 Pmt10,220.32 Due: 4/01/16
GUIRGUIS ELSHARAWY UPB 977,756.18 P&I 6,805.74 TYPE 03
15709 61ST AVE NE MSG #1:08 #2:44 #3:78 456,509.32 #PMTS 00036
KENMORE WA 98028 Phone (H) [REDACTED] 8833 (W) CP: ZZZ_ZOMG

=====
Cls Code Assgn/By Entered Time Target Amt/Pmt Cleared Amt/Pmt
not. rep adv will have to speak with acct res dept then. rep
contacted and transf to ABS pre s.

CL DEMO ZZZ_ZOMG 10/30/15 17:43 0/00/00 .00 6/02/16 .00
EBAL1036 DEMOGRAPHICS VERIFIED
GUIRGUIS ELSHARAWY - verified: Name

CL TTMR ZZZ_ZOMG 10/30/15 17:44 11/02/15 .00 10/30/15 .00
EBAL1036 TALKED TO CUSTOMER
transferred call from shortsale dept jessica sttd that she
fully verfd the acct also with mini qa. borr cannot make a
payment on the account though it is current, sttd also that
there is a large maintenance on the house and want to have
options to fit in.

CL ESCA ZZZ_ZOMG 10/30/15 17:45 0/00/00 .00 10/30/15 .00
EBAL1036 ESCALATION ACKNOWLEDGEMENT
mr sttd that he was transferred for 4x and dont want to
repeat the concern all over again for many time. he is
asking for someone higher than a rep to make a resolution.
mr dont want the call to be transferred again

CL ESCC ZZZ_ZOMG 10/30/15 17:46 10/30/15 .00 10/30/15 .00
MGOM1036 ESCALATION COMPLETE
apologized for the inconvenience of transferring him.. cust wo
uld like seek help in lowering monthly payment because of to
o much house payment every month which is around 25K in all
house payments..referred to refi. transferred call

CS YE01 ZZZ_ZOMG 1/22/16 13:41 0/00/00 .00 1/22/16 .00
** 1098 MAIL DATE

CS CPOP JMAD1036 1/25/16 14:35 1/25/16 .00 1/25/16 .00
JMAD1036 CUSTOMER AUTHENTICATED IN IVR
Borrower Called [REDACTED] 8833

CS MISC JMAD1036 1/25/16 14:35 1/25/16 .00 1/25/16 .00
JMAD1036 NO MINI MIRANDA REQUIRED

CS QA JMAD1036 1/25/16 14:46 0/00/00 .00 1/25/16 .00
JMAD1036 QA STATEMENT GIVEN

CS MISC JMAD1036 1/25/16 14:46 0/00/00 .00 1/25/16 .00
JMAD1036

NSM 000347

Loan [REDACTED] 1549 Inv # BMC Asum:N Stat:R Int% 5.500 Pmt10,220.32 Due: 4/01/16
 GUIRGUIS ELSHARAWY UPB 977,756.18 P&I 6,805.74 TYPE 03
 15709 61ST AVE NE MSG #1:08 #2:44 #3:78 456,509.32 #PMTS 00036
 KENMORE WA 98028 Phone (H) [REDACTED] 8833 (W) CP: ZZZ_ZOMG

=====
 Cls Code Assgn/By Entered Time Target Amt/Pmt Cleared Amt/Pmt

No mini Miranda required

CS DEMO JMAD1036 1/25/16 14:46 0/00/00 .00 0/00/00 .00
 JMAD1036 DEMOGRAPHICS VERIFIED
 GUIRGUIS ELSHARAWY - verified: Name

CL DEMO ZZZ_ZOMG 1/25/16 14:48 0/00/00 .00 6/02/16 .00
 DTOR1036 DEMOGRAPHICS VERIFIED
 GUIRGUIS ELSHARAWY - verified: Name, Property Zip

CL QA ZZZ_ZOMG 1/25/16 14:48 0/00/00 .00 1/25/16 .00
 DTOR1036 QA STATEMENT GIVEN

CL MISC ZZZ_ZOMG 1/25/16 14:48 0/00/00 .00 1/25/16 .00
 DTOR1036

No Mini Miranda required

CL MISC ZZZ_ZOMG 1/25/16 14:48 0/00/00 .00 1/25/16 .00
 DTOR1036

QA Provided

CS CPAY JMAD1036 1/25/16 14:54 0/00/00 .00 1/25/16 .00
 JMAD1036 PAYMENT INQUIRY
 borr is looking for repayment option that could help him not
 to make a pmt for at least a couple of months.

CS CLTR JMAD1036 1/25/16 14:55 0/00/00 .00 1/25/16 .00
 JMAD1036 CALL TRANSFERRED
 call xfer to acct reso for repayment option info

CL DEMO ZZZ_ZOMG 1/25/16 14:57 0/00/00 .00 6/02/16 .00
 LCA1036 DEMOGRAPHICS VERIFIED
 GUIRGUIS ELSHARAWY - verified: Name, SSN, Address, City, S
 tate, Zip

CL QA ZZZ_ZOMG 1/25/16 14:57 0/00/00 .00 1/25/16 .00
 LCA1036 QA STATEMENT GIVEN

CL MISC ZZZ_ZOMG 1/25/16 14:57 0/00/00 .00 1/25/16 .00
 LCA1036

No Mini Miranda required

CL MISC ZZZ_ZOMG 1/25/16 14:57 0/00/00 .00 1/25/16 .00
 LCA1036

QA Provided

Loan [REDACTED] 1549 Inv # BMC Asum:N Stat:R Int% 5.500 Pmt10,220.32 Due: 4/01/16
GUIRGUIS ELSHARAWY UPB 977,756.18 P&I 6,805.74 TYPE 03
15709 61ST AVE NE MSG #1:08 #2:44 #3:78 456,509.32 #PMTS 00036
KENMORE WA 98028 Phone (H) [REDACTED] 8833 (W) CP: ZZZ_ZOMG

Cls	Code	Assgn/By	Entered	Time	Target	Amt/Pmt	Cleared	Amt/Pmt
CL	CLOB	ZZZ_ZOMG LCAL1036	1/25/16	14:57	0/00/00 CUSTOMER CALLED OUTBOUND	.00	1/25/16	.00
CL	MINI	ZZZ_ZOMG DTOR1036	1/25/16	14:59	0/00/00 MINI MIRANDA COMMUNICATED	.00	1/25/16	.00
CL	TTOT	ZZZ_ZOMG DTOR1036	1/25/16	15:00	1/26/16 TALKED TO OTHER PARTY talk to cs rep. then the call was disconnected.	.00	6/02/16	.00
CS	CGEN	RVAD1036 RVAD1036	1/25/16	15:09	1/25/16 GENERAL ACCOUNT INFO INQUIRY rep from acct reso wants to make an inquiry what can we offer to the borrr since borrr wants a beautification of the house rep sd it was xfrd to acct reso from CS rep stating diff concern . adv tax n escrow cant offer anything to the borrr adv can only offer refi	.00	1/25/16	.00
CS	TRIN	JBEL1036 JBEL1036	1/25/16	15:13	0/00/00 IN BOUND - TRANSFERRED CALL Internal transferred by Lee from Customer Service. Fully verified.	.00	1/25/16	.00
CL	TTMR	ZZZ_ZOMG LCAL1036	1/25/16	15:15	1/28/16 TALKED TO CUSTOMER ;Provided TAD, LPR, NPD, and Fees;Roi - escrow department if the borrower has his own insurance he can MUD slide that destroy the house and spending alot on his own pocket - said that he is securing the house JASON >> c/s warm transfer the call	.00	1/25/16	.00
CS	CINS	JBEL1036 JBEL1036	1/25/16	15:18	0/00/00 INSURANCE INQUIRY Cust ci because the property damaged by a MUD Slide / Adv to cust contact the Insurance Servicer to check what option. However according to cust MUD Slide is not included in the insurance that he have in the acct.	.00	1/25/16	.00
CS	ESTR	JBEL1036 JBEL1036	1/25/16	15:20	0/00/00 ESCROW CALL TRANSFERRED Cust ci want to xferred the call to Insurance Dept. Celia as rep.	.00	1/25/16	.00

Loan [REDACTED] 1549 Inv # BMC Asum:N Stat:R Int% 5.500 Pmt10,220.32 Due: 4/01/16
 GUIRGUIS ELSHARAWY UPB 977,756.18 P&I 6,805.74 TYPE 03
 15709 61ST AVE NE MSG #1:08 #2:44 #3:78 456,509.32 #PMTS 00036
 KENMORE WA 98028 Phone (H) [REDACTED] 8833 (W) CP: ZZZ_ZOMG

Cls	Code	Assgn/By	Entered	Time	Target	Amt/Pmt	Cleared	Amt/Pmt	
			talked to loss draft cs onshore loss draft adv me that call insurance of cust and cust stated that he already talked t that dept and adv him that they did not cover that thing of damaged						
CL	RFD	ZZZ_ZOMG KABA1034	4/22/16	12:17	4/22/16	.00	4/22/16	.00	
			RFD: OTHER -- property is damaged						
CS	3PAR	CRAA5554 CRAA5554	4/22/16	12:18	0/00/00	.00	4/22/16	.00	
			TALKED TO 3RD PARTY rcvd a transfred call from agent Ken, nsm pres account resolution dept, she siad that the account is fully Verifiedc.rama/hipc						
CS	ASCC	CRAA5554 CRAA5554	4/22/16	12:20	0/00/00	.00	0/00/00	.00	
			HAZARD LOSS rcvd a transfred call from agent Ken, nsm pres account resolution dept, she siad that the account is fully Verified, she said that borr is needing an assitance with the property damage happened in the past,not able to properly end the call. borr hung up. C.RAMA/HIPC						
CS	HUNG	CRAA5554 CRAA5554	4/22/16	12:20	4/23/16	.00	0/00/00	.00	
			PARTY HUNG-UP not able to properly end the call. borr hung up. C.RAMA/HIPC						
CS	CSVC	CEGGLEST CEGGLEST	4/22/16	12:23	0/00/00	.00	4/22/16	.00	
			MISC spoke with offshore pre 30's on behalf of the borr (she stated they were fully verified), their home was demolished and he is still paying on the loan, Allstate is not going to cover the home and they were wondering about their options. I adv that there really are no options because there is no physical home to work with.						
CL	MISC	ZZZ_ZOMG KABA1034	4/22/16	12:35	0/00/00	.00	4/22/16	.00	
			xfer to loss craft again to help customer w his situation he is just concern w his credit thats why his paying it every month and cust covering a huge amount already						

Loan [REDACTED] 1549 Inv # BMC Asum:N Stat:R Int% 5.500 Pmt10,220.32 Due: 4/01/16
GUIRGUIS ELSHARAWY UPB 977,756.18 P&I 6,805.74 TYPE 03
15709 61ST AVE NE MSG #1:08 #2:44 #3:78 456,509.32 #PMTS 00036
KENMORE WA 98028 Phone (H) [REDACTED] 8833 (W) CP: ZZZ_ZOMG

=====
Cls Code Assgn/By Entered Time Target Amt/Pmt Cleared Amt/Pmt
5. <Doc: Mortgage Statement for Primary Residence showing p
rincipal, interest, taxes, and insurance amounts OR paid off
letter of explanation> <Status: Defects> <Defects: B1: Inco
mplete Document provided> (REMEDY ID: 1497829)

CL LOOK ZZZ_ZOMG 11/17/16 9:05 11/17/16 .00 0/00/00 .00
DPAI1036 INDEPENDENT MOD REVIEW COMPLETE
Awaiting for Missing Docs...

CL AQFW ZZZ_ZOMG 11/17/16 14:09 11/17/16 .00 11/17/16 .00
LPUCHANCHIFOLLOWUP WITH ATTY
[REDACTED]

CL RHMD REMEDY 11/18/16 3:13 11/18/16 .00 11/18/16 .00
REMEDY REMEDY HAMP MISSING DOCUMENT LETTER SENT (BILetters ID: 0)

CL MRSD ZZZ_ZOMG 11/18/16 8:22 11/18/16 .00 11/18/16 .00
RMAG1036 MOD RELATED SPT DOCS UPLOADED FROM FAX OR MAIL
Letter of explanation, RMA, tax extension, 4506T (pgs-14)

CL HMPA RMAG1036 11/18/16 8:24 11/18/16 .00 11/18/16 .00
RMAG1036 1. <Doc: IRS 4506-T or 4506-T EZ> <Status: Defects> <Defects
: B1: Document is expired>
2. <Doc: Most recent signed quarterly or Year to Date Profi
t & Loss statement with business name or occupation showing
gross income and itemized expenses> <Status: Defects> <Defec
ts: B1: Missing salary/wage/compensation breakdown>
3. <Doc: Tax Returns Schedule E (Income listed on line 17 o
f tax returns/transcripts)> <Status: Not Provided>
4. <Doc: Mortgage Statement for Primary Residence showing p
rincipal, interest, taxes, and insurance amounts OR paid off
letter of explanation> <Status: Defects> <Defects: B1: Inco
mplete Document provided> (REMEDY ID: 1497829)

CL HMPA RMAG1036 11/18/16 8:24 11/18/16 .00 11/18/16 .00
RMAG1036 1. <Doc: IRS 4506-T or 4506-T EZ> <Status: Defects> <Defects
: B1: Document is expired>
2. <Doc: Most recent signed quarterly or Year to Date Profi

Loan [REDACTED] 1549 Inv # BMC Asum:N Stat:R Int% 5.500 Pmt10,220.32 Due: 4/01/16
GUIRGUIS ELSHARAWY UPB 977,756.18 P&I 6,805.74 TYPE 03
15709 61ST AVE NE MSG #1:08 #2:44 #3:78 456,509.32 #PMTS 00036
KENMORE WA 98028 Phone (H) [REDACTED] 8833 (W) CP: ZZZ_ZOMG

Cls	Code	Assgn/By	Entered	Time	Target	Amt/Pmt	Cleared	Amt/Pmt
			RFD: PROPERTY PROBLEM-/Occured:0-3/property had damage by the city. /Resident:Owner/HardshipResolved:Yes/FuturePayments:Yes					
CL	TTMR	ZZZ_ZOMG	12/23/16	11:30	12/26/16	.00	12/23/16	.00
		CJAQUEZ	TALKED TO CUSTOMER Occupied;borr wanted to know the reason called, advised that it was in regards to the missing docs. Advised of hamp sunset. Also advised no fc on the prop . Also gave email address. the prop is occupied. recap provided.					
CL	VOIC	ZZZ_ZOMG	12/23/16	12:50	12/23/16	.00	12/23/16	.00
		CANICETO	ACKNOWLEDGED VOICE MAIL MESSAGE					
CL	VOIC	ZZZ_ZOMG	12/23/16	12:50	12/23/16	.00	12/23/16	.00
		CANICETO	ACKNOWLEDGED VOICE MAIL MESSAGE					
CL	TRNM	ZZZ_ZOMG	12/23/16	12:50	12/23/16	.00	12/23/16	.00
		CANICETO	TELEPHONED RESIDENCE-NO MESSAGE LEFT					
CL	CSCL	ZZZ_ZOMG	12/23/16	12:56	0/00/00	.00	12/23/16	.00
		CJAQUEZ	DELINQUENT LOAN CALL					
CL	DEMO	ZZZ_ZOMG	12/23/16	12:56	0/00/00	.00	12/27/16	.00
		CJAQUEZ	DEMOGRAPHICS VERIFIED GUIRGUIS ELSHARAWY - verified: Name, SSN, Address, City, S tate, Zip					
CL	MINI	ZZZ_ZOMG	12/23/16	12:56	0/00/00	.00	12/23/16	.00
		CJAQUEZ	MINI MIRANDA COMMUNICATED					
CL	QA	ZZZ_ZOMG	12/23/16	12:56	0/00/00	.00	12/23/16	.00
		CJAQUEZ	QA STATEMENT GIVEN					
CL	MISC	ZZZ_ZOMG	12/23/16	12:56	0/00/00	.00	12/23/16	.00
		CJAQUEZ	MINI Provided, QA Provided					
CL	TTMR	ZZZ_ZOMG	12/23/16	12:59	12/26/16	.00	12/23/16	.00
		CJAQUEZ	TALKED TO CUSTOMER Occupied;borr wanted to advised us that he sent the docs in email. provided the correct email. the prop is occupied. recap provided.					
CL	DNAL	REMEDY	12/24/16		12/24/16	.00	12/24/16	.00
		REMEDY						

Loan [REDACTED] 1549 Inv # BMC Asum:N Stat:R Int% 5.500 Pmt10,220.32 Due: 4/01/16
GUIRGUIS ELSHARAWY UPB 977,756.18 P&I 6,805.74 TYPE 03
15709 61ST AVE NE MSG #1:08 #2:44 #3:78 456,509.32 #PMTS 00036
KENMORE WA 98028 Phone (H) [REDACTED] 8833 (W) CP: ZZZ_ZOMG

Cls	Code	Assgn/By	Entered	Time	Target	Amt/Pmt	Cleared	Amt/Pmt
CL	LMFS	MWILSON8 MWILSON8	3/09/17	11:53	3/09/17	.00	3/09/17	.00
Expense Financials from REMEDY. Monthly Net Income: \$1 Month ly Debt: \$9,873 Disposable Income: (\$9,872) DTI% : 987310.99 % (REMEDY ID: 2460429)								
CL	CSVC	ZZZ_ZOMG CKUM1036	3/09/17	11:55	3/09/17	.00	3/09/17	.00
MISC Automatic escrow completed								
CL	MHWR	ZZZ_ZOMG JLAÜBSCH	3/09/17	16:37	3/09/17	.00	3/09/17	.00
MEDIATION HELD WITH RESOLUTION attendees: julia devin/mediator, rob larson/mccarthy, b1 and h/c, discussed lruw status, disc mod process, offered 90 day fc fbr, rejected, continued								
CL	LMFS	MWILSON8 MWILSON8	3/09/17	17:46	3/09/17	.00	3/09/17	.00
Expense Financials from REMEDY. Monthly Net Income: \$1 Month ly Debt: \$9,873 Disposable Income: (\$9,872) DTI% : 987310.99 % (REMEDY ID: 2460997)								
CL	LMFS	GKAT1036 GKAT1036	3/09/17	17:50	3/09/17	.00	3/09/17	.00
Income Financials from REMEDY. Monthly Net Income: \$2,500 Mo nthly Debt: \$9,873 Disposable Income: (\$7,373) DTI% : 394.92 % (REMEDY ID: 1977710)								
CL	LMFS	GKAT1036 GKAT1036	3/09/17	17:50	3/09/17	.00	3/09/17	.00
Income Financials from REMEDY. Monthly Net Income: \$7,000 Mo nthly Debt: \$9,873 Disposable Income: (\$2,873) DTI% : 141.04 % (REMEDY ID: 1977711)								
CL	LMFS	GKAT1036 GKAT1036	3/09/17	17:51	3/09/17	.00	3/09/17	.00
Income Financials from REMEDY. Monthly Net Income: \$12,000 M onthly Debt: \$9,873 Disposable Income: \$2,127 DTI% : 82.28% (REMEDY ID: 1977712)								
CL	HMDN	ZZZ_ZOMG GKAT1036	3/09/17	17:55	3/09/17	.00	3/09/17	.00
MODIFICATION DENIED Standard modification review: 28. Payment Reduction not met								
CL	FCGO	GKAT1036 GKAT1036	3/09/17	17:55	0/00/00	.00	0/00/00	.00
FCGO (REMEDY ID: 3590845)								
CL	TRNM	ZZZ_ZOMG RALLÉN2	3/09/17	20:11	3/09/17	.00	3/09/17	.00
TELEPHONED RESIDENCE-NO MESSAGE LEFT								

Loan 1549 Inv # BMC Asum:N Stat:R Int% 5.500 Pmt10,220.32 Due: 4/01/16
 GUIRGUIS ELSHARAWY UPB 977,756.18 P&I 6,805.74 TYPE 03
 15709 61ST AVE NE MSG #1:08 #2:44 #3:78 456,509.32 #PMTS 00036
 KENMORE WA 98028 Phone (H) 8833 (W) CP: ZZZ_ZOMG

Cls	Code	Assgn/By	Entered	Time	Target	Amt/Pmt	Cleared	Amt/Pmt
57 pgs								
CL	HMPC	PCHO1036	6/16/17	14:31	6/16/17	.00	6/16/17	.00
		PCHO1036	HMPC	(REMEDY ID: 1653757)				
CL	LRUW	PCHO1036	6/16/17	14:31	6/16/17	.00	6/16/17	.00
		PCHO1036	LRUW	(REMEDY ID: 1653757)				
CL	RFD	ZZZ_ZOMG	6/16/17	14:32	6/16/17	.00	6/16/17	.00
		PCHO1036	RFD:	Loss of job/Curtailment of Income -- Reduction in income				
CL	CSVC	ZZZ_ZOMG	6/16/17	14:34	6/16/17	.00	6/16/17	.00
		PCHO1036	MISC	borrower 1 fico score : 528				
CL	LRUW	ZZZ_ZOMG	6/16/17	14:34	6/16/17	.00	0/00/00	.00
		PCHO1036	PROCESSING RECOMMENDS BRP TO UW					
CL	ACKC	REMEDY	6/17/17	2:31	6/17/17	.00	6/17/17	.00
		REMEDY	Letter - Acknowledgement/Complete (BILetters ID: 0)					
CL	SCR4	MWILSON8	6/19/17	5:02	6/19/17	.00	6/19/17	.00
		MWILSON8	SCRA Stand Alone Letter Sent (BILetters ID: 0)					
CL	LMFS	NARA1036	6/19/17	13:00	6/19/17	.00	6/19/17	.00
		NARA1036	Income Financials from REMEDY. Monthly Net Income: \$1 Monthl ly Debt: \$10,252 Disposable Income: (\$10,251) DTI% : 1025199. 99% (REMEDY ID: 2034571)					
CL	TREC	MWILSON8	6/19/17	13:00	6/19/17	.00	6/19/17	.00
		MWILSON8	Escrow Quote Complete (REMEDY ID: 2080503)					
CL	LMFS	MWILSON8	6/19/17	13:01	6/19/17	.00	6/19/17	.00
		MWILSON8	Expense Financials from REMEDY. Monthly Net Income: \$1 Month ly Debt: \$9,406 Disposable Income: (\$9,405) DTI% : 940621.99 % (REMEDY ID: 2544272)					
CL	CSVC	ZZZ_ZOMG	6/19/17	13:02	6/19/17	.00	6/19/17	.00
		NARA1036	MISC	automated escrow completed				
CL	CRVR	ZZZ_ZOMG	5/31/17	16:54	0/00/00	.00	0/00/00	.00
		KMANN	CREDIT RISK VALUE RECEIVED					
CL	APP3	ZZZ_ZOMG	6/20/17	12:42	6/20/17	.00	6/20/17	.00
		CJACKSO2	APPRAISAL CANCELLED emortgage couldnt locate an appraiser to complete the orde					

Loan [REDACTED] 1549 Inv # BMC Asum:N Stat:R Int% 5.500 Pmt10,220.32 Due: 4/01/16
 GUIRGUIS ELSHARAWY UPB 977,756.18 P&I 6,805.74 TYPE 03
 15709 61ST AVE NE MSG #1:08 #2:44 #3:78 456,509.32 #PMTS 00036
 KENMORE WA 98028 Phone (H) [REDACTED] 8833 (W) CP: ZZZ_ZOMG

Cls	Code	Assgn/By	Entered	Time	Target	Amt/Pmt	Cleared	Amt/Pmt
CL	LMFS	MWILSON8	7/03/17	7:54	7/03/17	.00	7/03/17	.00
		MWILSON8	Expense Financials from REMEDY. Monthly Net Income: \$20,000 Monthly Debt: \$9,406 Disposable Income: \$10,594 DTI% : 47.03 % (REMEDY ID: 2554847)					
CL	FCGO	TUNDERWO	7/03/17	8:01	0/00/00	.00	0/00/00	.00
		TUNDERWO	FCGO (REMEDY ID: 3705988)					
CL	HMDN	ZZZ_ZOMG	7/03/17	8:02	7/03/17	.00	7/03/17	.00
		TUNDERWO	MODIFICATION DENIED STANDARD MODIFICATION: 28 INSUFFICIENT PAYMENT REDUCTIONS 5/1/2036 223 \$6,972.94 -2.46% Failed					
CL	CCNT	ZZZ_ZOMG	7/05/17	12:16	7/05/17	.00	7/05/17	.00
		MMALDONADO	COUNSEL CONTACTED BY NSM ASSOCIATE [REDACTED]					
CL	LOOK	ZZZ_ZOMG	7/07/17	9:57	7/07/17	.00	0/00/00	.00
		SINA1036	INDEPENDENT MOD REVIEW COMPLETE STANDARD MOD TRIAL-VALID REJECTION 28					
CL	DNAL	REMEDY	7/08/17		7/08/17	.00	7/08/17	.00
		REMEDY	Letter - DNAL (BILetters ID: 0)					
CL	COD2	ZZZ_ZOMG	7/10/17	5:55	7/10/17	.00	0/00/00	.00
		TANBAZHA	CODE VIOLATION CORRECTED Sending letter to Code Officer/Municipality stating WE CANNOT REMEDIATE THE VIOLATIONS AS NATIONSTAR DOES NOT OWN THE PROPERTY NOR IS IT EXERCISING ANY CONTROL OF THE PROPERTY AT THIS TIME . Closed entry.					
CL	DRPD	ZZZ_ZOMG	7/10/17	14:17	7/11/17	.00	7/11/17	.00
		DV	CALL UNABLE TO BE CONNECTED WITH BORROWER					
CL	DRPD	ZZZ_ZOMG	7/11/17	12:44	7/12/17	.00	7/12/17	.00
		DV	CALL UNABLE TO BE CONNECTED WITH BORROWER					
CL	DRPD	ZZZ_ZOMG	7/12/17	14:06	7/12/17	.00	7/13/17	.00
		DV	CALL UNABLE TO BE CONNECTED WITH BORROWER					
CL	CCNT	ZZZ_ZOMG	7/13/17	16:08	7/13/17	.00	7/13/17	.00
		MMALDONADO						